Assignment 1: My Profile

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# Personal info

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My name is Kamille Phoebe Enriquez Acton. You might be able to guess from the length of my name, I came from a country that was influenced by both the Spanish and the Americans. The Philippines, the place I was born in, was colonised by Spain for 333 years and then by America for 48 years. The Spanish influence on the Philippines ⎯ in law, religion, education, language, family names, arts and music, and cuisine, remains until now.

According to the Department of Foreign Affairs of the Philippines(1), the country has more than 111 dialects. I speak 3 dialects out of 111, namely – Tagalog, Bisaya, and Ilonggo. Most Filipinos learn Tagalog as this is our national language. Most of the people around me while I was growing up spoke Bisaya and my relatives speak Ilonggo hence I adapted both dialects naturally. American English is the language used in schools; as students, we were expected to respond to our teachers in English in quizzes or exams, recitations, and essays.

After graduating high school in 2009, I went to college and studied Bachelor of Arts in English. I did this for a year while deciding on what course I want to take in Uni. Later, I took Bachelor of Arts in Mass Communication and graduated in 2013. I have not done any other formal education until this course.

I fell in love with videography from the subjects I did when I was in uni. We had projects where we created music videos for pop songs and short dramas as well. The process of planning and script writing. Filming itself was the most memorable part as it felt like my classmates, and I were just playing house. I am still doing short videos here and there as I moved to Australia, everything is interesting, and I find that sharing this experience with friends and family back home allows them to still connect with me even when I’m in a different country.

# Interest in IT

I have always been interested in technology since I was in high school. My grades in computer class in high school and in a basic website development class reflected how I could grasp concepts quickly. However, I didn’t pursue this interest right away.

In 2014, I worked as a social media specialist for an outsourcing company in the Philippines. I was surrounded by web developers and search engine optimisation experts. I was fascinated with how they work, their creativity, and their ability to find solution for bugs that came out of nowhere.

I also worked with a marketing company that offered a system that markets their client’s products through a website and newsletters. The other part of it is a customer relationship management system and an eCommerce platform that the team builds from scratch. These systems are also created uniquely to each client. My role as a client support receives requests from clients to make small edits in their webpage as well as receiving complaints from the clients who experience errors in the system. This experience expanded my world so much more into programming as I watch the team build the platforms; we would sometimes sit together to replicate the errors our clients were experiencing and figure out a way to fix them. I built a great relationship with this team as we have, to me, a perfect flow of tasks and a clear communication on what our client exactly wants.

Throughout the years, I continued doing website designs and social media management for small clients. YouTube has been a great resource, but I thought why not expand my knowledge by getting a proper education on IT. I’m thinking that by getting this degree, I could move into a permanent career in IT instead of working part time for various small businesses.

My brother-in-law also switched careers from nursing to IT at RMIT. He introduced me to Code Academy to see if I would be interested in learning more and encouraged me to enrol to the course. Of course, having a full-time job I am only able to do one subject at a time. Thankfully, Open Universities allowed me to do just that.

My goal is to learn the different languages in programming and eventually use this to help build a security system for individuals. With the current pace that the evolution of technology is going, I would like to provide that certainty for people to feel at ease that their information or documents will always be secured.

# Ideal Job



Full job description: <https://tinyurl.com/2p9276nf>

This role oversees the Department of Home Affair’s system as well as ensuring that their network is secured from outside threats. By identifying these threats, this person will come up with plans to improve the system and build up a wall of security to protect especially the applicant’s information.

I find this position appealing because one of my goals, as mentioned above, is to create a sense of ease for people who put their information online. Being one of the individuals who went through a visa application with the Department of Home Affairs, I understand the amount of stress from the preparation of the application to waiting for the outcome. I could not imagine how it will feel like if I find out that the system where I uploaded information regarding my whole life would be breached.

According to the job description, they require an individual who is a critical-thinker and can identify odd patterns in the network quickly. They also require someone who has a variety of experience and can share valuable knowledge to the team. Having a lot of knowledge and experience, this person could also provide an input in the improvement in the Department’s security system protocols. The Department also requires the applicant to have a tertiary qualification in ICT and has an industry recognised cyber security qualifications among other things.

At the moment, I barely have any qualifications and experience to apply for this position. If anything, I do have the attention to details which I believe helps in recognising the risks and possible solutions are to the system’s security issues.

To be able to qualify for this position in the future, first is to complete this course. The second would be to go into an internship or graduate program with the same line of work as the job posting above.

# Profile

1. Myer-BrigGs test

Result: ISFJ-A

Link: https://tinyurl.com/yc77fmh8

B. Learning Style Test

Result: Visual Learning Style

Link: <https://tinyurl.com/4hkw7nv6>

C. Big five personality test

Link: <https://bigfive-test.com/result/631c732f01148e00097e26d4>

1. Agreeableness
2. Conscientiousness
3. Openness to Experience
4. Extraversion
5. Neuroticism

**What do the results of these tests mean for you?**

I think the results are quite accurate about my personality. The result of my Myer-Briggs test so true - I do have a written and digital calendar of birthdays and special events of friends and family that I feel like I have to remember. I try as best I can to greet them that day or make them feel special in own little ways. I’m a person who likes to keep her close circle small, but I do make friends quite easily and have a light relationship with most people I meet.

**How do you think these results may influence your behaviour in a team?**

I believe the results of my tests proves that I am a valuable team member. I am someone who cares a lot about making sure that we get to the finish line on time and that everyone is on the same page every time we have a discussion on the project.

**How should you take this into account when forming a team?**

I would want my team to be diverse in personality but each one is focused on the goal. I wish for my teammates to see that I can contribute to our project and will be able to support them if they find some parts of it difficult as well.

# Project Ideas – Resource Management System

## Overview(100 words)

This system enables employees to book clients or projects they will be working on and will show a percentage of how much time they will be putting in for those clients daily.

## Motivation

Employees in the finance industry are usually over worked as they handle multiple clients in a specific span of time. This brings a lot of pressure and stress to the employees as they must ensure that they provide a quality output as well as staying within the engagement budget. I have personally witnessed this while working for an audit firm as an admin assistant. Recently, BIG 4 financial services firms are experiencing a backlash as employees start to complain about the pressures at work. According to CPA Australia(2), more than 70 percent of accountants are looking for or thinking about transitioning into a different career.

## Description (500 words)

* Profiles

This system allows its users to book in a specific client they will be working on and track the amount time they spend on working on this client. The employees will create their own account, provide their level and their regular rates per hour. Once this is set, they can then create a client profile. This profile requires the client’s name, contact details, business address, and the engagement fee that the client and the firm agreed on.

* Schedule

Before the employee starts with the project, they can then start to lay out a schedule for when they will be working on the client. They will be able to include multiple clients in one day as well.

* Analytics

Having the engagement fee included in the client profile, they will be able to budget and track the time that was spent on each one. The reporting component of the system provides the management a summary of efforts from different employee levels. Having this report enables them to step in, ask questions and reassess their process in handling such clients.

## Tools and Technologies (100 words)

The resource management system will have integrations with accounting programs such as MYOB, Xero, etc., to pull into data on what has been billed to a particular project or client. Similar to money management systems like Mint, this software is a budgeting tool. It will have the same functionalities – accounts aggregation, categorisation, and budgeting, setting of goals or the engagement fee to be budgeted, and analytics. The software can be downloaded and installed in both mac and pc; as well has in ios and android devices for the user’s convenience. Companies can easily take it to team huddles and improve their projections.

## Skills Required (100 words)

This software requires UI and UX designers to provide the best experience for the users. As this is a multi-platform tool, having a team of developers that are equipped with programming knowledge on these platforms. According to Relevant(3), developers who have the ability to use Swift or Objective-C; and Java or Kotlin will be able to develop the program. Backend engineers will be helpful in maintaining the server side of the software. As this software’s purpose is quite simple, it would be very feasible to find a team who has the talent to build this software and team of QAs to ensure that the software serves its functions.

## Outcome (100 words)

If this project is successful, it will significantly improve the project delivery. According to Quick Scrum, having a resource management software helps in avoiding over-utilisation which solves our original dilemma where employees are getting overworked and burned out. Projects are completed with great quality and thus enhances the ROI by reducing write offs. The software will also allow full transparency between the teams and the management allowing them to address an issue where an employee might be overbooked or under booked. The software also allows the management to foresee bookings that might go over the budget and adjust schedules accordingly.

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